



DATE: November 13, 2012
TO: All Full-Service, Domestic Mayflower Agents
SUBJECT: Recognition of 2012 Performance Excellence Award Winners

Mayflower Transit is proud to recognize quality-driven agencies that are dedicated to exceeding customer expectations. The 2012 Performance Excellence Award winners were chosen from 288 agencies participating in Mayflower's Customer Survey and Claims IMPACT programs. The winners of this esteemed award were selected based on their Customer Survey scores and IMPACT score (from the period July 1, 2011 – June 30, 2012). The 2012 Performance Excellence Award was presented in seven categories based on the total volume of household goods shipments registered. We offer our congratulations and appreciation to the following agents for their superior customer service.

500+ Shipments

Winners

M0718 Dodge Moving & Storage- Earth City, MO
M0440 Daryl Flood Relocation & Logistics- Houston, TX

300 - 499 Shipments

Winners

M0478 Sullivan Moving & Storage- Phoenix, AZ
M0011 White Star Movers- Sterling Heights, MI

200 – 299 Shipments

Winners

M0899 Olsen Brothers- Rolling Meadows, IL
M0099 Armbruster Moving & Storage- Cleveland, OH

150 – 199 Shipments

Winner

M1845 G & S Moving & Storage- Houston, TX
M0128 Union Transfer & Storage- Madison, WI

100 – 149 Shipments

Winners

M2866 Alpha Moving & Storage- Orlando, FL
M0840 Debo Moving & Storage- Aliquippa, PA

50 – 99 Shipments

Winners

M0767 Willis Moving & Storage- Lubbock, TX
M1852 Vista Moving & Storage- Yuma, AZ

0 – 49 Shipments

Winners

M0654 Mountain West Moving & Storage- La Grande, OR
M0845 Razorback Moving and Storage- Hot Springs, AR

Sincerely,

Steven J. Dawkins
Senior Executive Vice President
Household Goods Services

