



DATE: November 16, 2012
TO: All Full-Service, Domestic Mayflower Agents
SUBJECT: Recognition of 2012 Customer Choice Award Winners

Mayflower Transit is proud to recognize top achievers dedicated to quality service performance. The 2012 Customer Choice Award winners, who were chosen from the 288 agencies participating in Mayflower's comprehensive Customer Survey Process, were selected based on their survey scores (from surveys returned during the period July 1, 2011 – June 30, 2012) and a number of other quality measures. The 2012 Customer Choice Awards were presented in seven categories based on the total volume of household goods shipments registered. We offer our congratulations and appreciation to the following agents for their superior customer service.

500+ Shipments

Winner

M0440 Daryl Flood Relocation - Houston, TX

300 - 499 Shipments

Winner

M0478 Sullivan Moving & Storage - Phoenix, AZ

200 - 299 Shipments

Winners

M0099 Armbruster Moving & Storage - Cleveland, OH

M0899 Olsen Brothers - Rolling Meadows, IL

150 - 199 Shipments

Winner

M1845 G & S Moving & Storage - Houston, TX

100 - 149 Shipments

Winner

M2866 Alpha Moving & Storage - Orlando, FL

50 - 99 Shipments

Winner

M0767 Willis Moving & Storage - Lubbock, TX

0 - 49 Shipments

Winner

M0845 Razorback Moving & Storage - Hot Springs, AR

500+ Shipments

Honorable Mention

M1155 Dircks Moving Services - Phoenix, AZ

M0718 Dodge Moving & Storage - Earth City, MO

300 - 499 Shipments

Honorable Mention

M0773 Continental Van Line - Seattle, WA

M0011 White Star Movers - Sterling Heights, MI

200 - 299 Shipments

Honorable Mention

M0185 Allen's Transfer & Storage - Augusta, ME

M1259 Central Moving Systems - Bridgewater, NJ

150 - 199 Shipments

Honorable Mention

M0128 Union Transfer & Storage - Madison, WI

M0206 Glen Ellyn Storage - Carol Stream, IL

100 - 149 Shipments

Honorable Mention

M0840 Debo Moving & Storage - Aliquippa, PA

50 - 99 Shipments

Honorable Mention

M1852 Vista Moving & Storage - Yuma, AZ

M0151 Conlee-Garrett Moving & Stge. - Bryan, TX

0 - 49 Shipments

Honorable Mention

M0066 Tri-City Transfer & Storage - Farmington, NM

M0654 Mountain West Moving & Stge. - La Grande, OR

Sincerely,

Steven J. Dawkins
Senior Executive Vice President
Integrated Operations Services

